

DCMO Regional Technology Services Communication Guidelines

<i>Who do I call to ask a question about...</i>	<i>Program/Service</i>	<i>First Contact</i>	<i>Second Contact</i>	<i>Third Contact</i>
I need help with technology equipment purchase	506 Learning Tech	Rebecca Roberts robertsr@dcmoboces.com (607) 335-1373	Pam Brown brownp@dcmoboces.com (607) 335-1279	Jan Laytham laythamj@dcmoboces.com (607) 335-1374
I would like more information about the Technology Coordinators Service	308 Instructional Technology Coord.	Jan Laytham laythamj@dcmoboces.com (607) 335-1374	Pam Brown brownp@dcmoboces.com (607) 335-1279	Rebecca Roberts robertsr@dcmoboces.com (607) 335-1373
I need more information about a Model Schools service, event or suggestions for topics to be covered	520 Model Schools	STEAM Coordinator (607) 335-1364	Pam Brown brownp@dcmoboces.com (607) 335-1279	Rebecca Roberts robertsr@dcmoboces.com (607) 335-1373
I would like to sign out technology equipment (Lego Kits, Google Expeditions, Nao ETC)	521 Model Schools 506 Learning Tech	Rachel Everitt (607) 335-1364	Rebecca Roberts robertsr@dcmoboces.com X1373	STEAM Coordinator (607) 335-1364
I would like information or support on the Distance Learning Service or Edgenuity, Proximity or BUZZ for DL	441 Distance Learning	Rebecca Roberts robertsr@dcmoboces.com (607) 335-1373	Pam Brown brownp@dcmoboces.com (607) 335-1279	STEAM Coordinator (607) 335-1364
I would like information on the Equipment Repair service or my billed charges	530 Equipment Repair	Jan Laytham laythamj@dcmoboces.com (607) 335-1374	Pam Brown brownp@dcmoboces.com (607) 335-1279	Rebecca Roberts robertsr@dcmoboces.com (607) 335-1373
I would like information on the Computer Support Service	573 Computer Support	Jan Laytham laythamj@dcmoboces.com (607) 335-1374	Pam Brown brownp@dcmoboces.com (607) 335-1279	Rebecca Roberts robertsr@dcmoboces.com (607) 335-1373
I would like information about live streaming or request a live streaming setup	566 Instructional Media Service	Rebecca Roberts robertsr@dcmoboces.com (607) 335-1373	Ron Pike (607) 335-1372	Jan Laytham laythamj@dcmoboces.com (607) 335-1374
I would like information on the blending learning service, or I would like to offer and new class	403 Telelearning/blended learning	Rebecca Roberts robertsr@dcmoboces.com (607) 335-1373	Jan Laytham laythamj@dcmoboces.com (607) 335-1374	Pam Brown brownp@dcmoboces.com (607) 335-1279